PRESS RELEASE

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Tax Collector Mike Fasano Announces the Expansion of Self-Service Kiosk for Auto Registrations in Pasco County!

“It is my pleasure to announce that our staff and the state have been working together to make another vehicle registration renewal kiosk available to our customers,” **Tax Collector Mike Fasano** announces as Pasco’s second self-serve kiosk for processing vehicle registration renewals becomes operational. “We understand that many times the only transaction a customer may have is the annual renewal of their vehicle registration. The kiosk will allow them to dash into the grocery store either during a regular shopping trip or just while out running errands, thus saving the time of driving, and waiting at one of our

offices. It is exciting that this new service may save our customers time, gasoline and potentially the inconvenience of travelling far to one of our full-service locations."

The kiosk is in the **Publix Supermarket** in the **Regency Crossing Shopping Center**, **7037 Ridge Road, Port Richey, FL 34668.** We have placed the kiosk inside the **Publix Supermarket** at the western entrance. The kiosk is available to the public during store hours.

Vehicle registration renewals are the only transaction the kiosk is currently designed to complete, saving customers a visit to their local tax collector's office. If you are interested in renewing your vehicle registration at the kiosk you must bring the following information with you:

- PIN from registration renewal notice, or license plate number and first Registrant's date of birth.
- Registrations in a business name can only be renewed with the PIN since there is not a date of birth linked to the record.

IMPORTANT: The following registrations are NOT eligible to be renewed at the kiosk:

- Registration renewals that require an address change.
- Registration renewals that replace a license plate.
- Registration renewals that have insurance, driver license, or toll suspensions.
- Vessel(boat)registration renewals.
- Mobile home registration renewals.

- Heavy trucks that require a Florida Certificate of Insurance or IRS Heavy Vehicle Use Tax “2290”.
- Personalized plate reservations.
- Parking permit or placard renewals.
- National Guard license plate renewals.
- Autonomous vehicles
- Government vehicles
- IRP Registrations

Accepted form of payment: **Debit/Credit Card and Digital Wallets are supported e.g. Apple Pay, Google Pay, Samsung Pay.**

The new registration and decal will be printed at the kiosk once the customer has entered their information. If there is a driver license stop, toll stop, or insurance stop, the customer will receive a message from the kiosk. If the kiosk is unable to process the transaction and the registration cannot be issued, the kiosk will notify the customer.

The kiosk charges a 2.3% fee for use of a credit card **AND** a $4.50 flat fee for renewing at the kiosk. Customers can still make a voluntary donation to one of the many authorized charities just as they are listed on the back of the renewal notice. The kiosk does ask the customer to verify the vehicle and plate they are renewing as well as the fees before the transaction is completed. It also asks the customer if there are any address changes, if they answer yes, the transaction cannot be completed. If they answer no, it continues. If the registration qualifies, the kiosk does offer a 1-year or 2-year renewal to the customer.

If a customer has a question or problem, they may contact the **Kiosk Customer Care Number** which is: 1-833-939-1572.

“It is our hope that for those interested in using this service,” comments **Tax Collector Mike Fasano**, “that the kiosk will prove to be an easy and efficient way to complete this necessary task in a quick and convenient manner.”

The other kiosk that is operational is located **Publix Supermarket** at **Collier Commons, 2121 Collier Parkway, Land O’Lakes FL 34639.**

